

Customer Agreement

Order terms · Artwork authorization · Turnaround, delivery & liability

This agreement is between **YAYA Sports Inc., operating as YAYA Prints**, and **you, the customer placing the order**. Please read it before you pay. Ticking “I agree” at checkout, approving a proof or paying for an order is your electronic signature.

AT A GLANCE

1 Your artwork, your responsibility

You own, or have permission to print, everything you send us. We print it on your behalf and don't check trademarks or copyrights.

3 Approved proofs are final

Check spelling, names, numbers and placement. Errors you approve aren't reprinted for free.

5 Our liability is limited

No liability for lost revenue, missed events or penalties. At most, what you paid for the order.

2 What we don't print

No swearing, no religious content, no alcohol, and nothing illegal. We may decline any design.

4 Dates are estimates

Turnaround, rush and delivery dates are good-faith estimates, not guarantees. Rush buys priority, not a promise.

6 Custom means final sale

Made-to-order items can't be returned for a change of mind or a wrong size. Report defects within 7 days.

This summary is for convenience. The full terms below are what you agree to.

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1 About this agreement

- 1.1 Who we are.** YAYA Prints is a custom apparel and print shop in Ottawa, Ontario, operated by YAYA Sports Inc. (“YAYA Prints”, “we”, “us”, “our”). “You” and “your” mean the person placing the order and, where it applies, the business, team, school or organization you order for.
- 1.2 What it covers.** This agreement applies to every quote, order, design service and payment you make with us: through yayaprints.ca, our online design studios, payment links, customer and wholesale portals, Broker Studio, or with our team by phone, email, text, WhatsApp or in person.
- 1.3 How you accept it.** You accept this agreement by ticking the “I agree” box at checkout, clicking to pay, approving a proof, or paying an invoice. Your electronic acceptance has the same effect as a handwritten signature under the *Electronic Commerce Act, 2000* (Ontario). We keep a record of your acceptance (see 13.2).

- 1.4 Ordering for an organization.** If you order for a business, team, school, charity, campaign or other organization, you confirm you are authorized to bind it to this agreement, and both you and the organization are responsible for the order.
- 1.5 Age.** You confirm you are at least 18 years old, or that a parent or guardian has approved your order.
- 1.6 Which terms win.** If a written quote or invoice from us expressly sets a different term for your order, that term applies to that order. Otherwise this agreement governs. Terms in your own purchase orders or forms don't apply unless we agree to them in writing.

2 Your artwork, content & permission to print

KEY TERMS

- 2.1 You own it, or you have permission.** You confirm that you own, or have every licence, permission and consent needed to use, reproduce and print, everything you upload, send, describe or ask us to use: logos, designs, images, photos, illustrations, fonts, text, slogans, names, numbers, trademarks and any other material ("Your Content").
- 2.2 You authorize us to print it on your behalf.** You authorize YAYA Prints, acting on your instructions and on your behalf, to copy, reproduce, resize, recolour, convert, vectorize, retouch, separate, digitize and otherwise adapt Your Content as needed to quote, proof, produce, deliver and support your order. You keep ownership of Your Content; we claim none.
- 2.3 We don't check rights or legality.** We are a production service. We do not research, verify or clear copyrights, trademarks, licences or permissions, and we do not review the legality, accuracy or truthfulness of Your Content. Quoting, proofing or printing an order is not a confirmation that its content is lawful or non-infringing. We rely entirely on your confirmations in this section.
- 2.4 Brands, teams, characters and images from the internet.** The logos and marks of sports teams, leagues, schools, universities, companies and brands, characters, celebrities and other artists' work, and images found online, all belong to someone. Unless they belong to you, you need the owner's written permission to print them; "it's only for personal use" or "it's a one-off" is not permission. We may ask for proof of a licence and may decline the order without it.
- 2.5 People in your content.** If Your Content includes other people's names, photos, likenesses, signatures, jersey numbers or other personal information (team rosters, staff names, memorial shirts), you confirm you have their consent, or a parent's or guardian's for minors, to print it and to share it with us.
- 2.6 You're responsible for what gets printed.** You alone are responsible for Your Content and for every word, spelling, fact, claim, price, phone number, address, email, website, QR code, date and disclaimer on your products, and for how the finished products are used, worn, displayed, distributed or sold.
- 2.7 Laws that apply to your products.** You are responsible for the legal requirements that apply to your printed materials, including:
- election-advertising authorization statements and municipal sign by-laws;
 - permits and landlord or property-owner approvals for signs and installations;
 - product, textile and fibre-content labelling if you resell goods;
 - advertising, consumer-protection and safety-signage rules; and
 - language requirements where your materials will be used.
- 2.8 Content we don't print.** We don't print artwork, text or designs that contain:
- **swearing or profanity**, including abbreviations, censored spellings and symbols that stand in for swear words;
 - **religious content**, such as religious words, symbols, scripture or imagery, of any religion;
 - **alcohol**, such as alcohol brands, drinks, or drinking references and slogans; or
 - **anything illegal** (see 2.9).

These rules apply to every product and every order, whoever it is for.

- 2.9 Nothing illegal.** We never print anything illegal, and you confirm that your artwork, text and order break no law. That includes content that infringes anyone's copyright, trademark or other rights; counterfeit or knock-off goods; hate propaganda, threats, harassment or defamation; obscene or sexually exploitative material; anything that promotes violence, terrorism, illegal drugs or other illegal activity; and anything that breaks election, advertising, privacy or consumer-protection laws.

IN SHORT

No swearing, no religious content, no alcohol, and nothing illegal, ever. Ticking "I agree" at checkout confirms your order follows these rules.

- 2.10 Our right to decline.** We may also decline any other design we are not comfortable producing. We may refuse, pause or cancel an order that doesn't follow this section at any stage, including after proofing, payment or the start of production. If we cancel for that reason, we may keep payment for costs already incurred (such as blank goods, design time and setup) and refund the rest.
- 2.11 Unlawful content we didn't know about.** If an order contains content that infringes someone's rights or breaks the law, and we did not know it, all responsibility and liability for that content rests with you, not with YAYA Prints.
- 2.12 Claims and complaints.** If we receive a complaint, demand or legal notice about Your Content, we may stop work and hold the order, and we may share your name, contact details and order information with the rights holder or the authorities where the law requires or permits it.
- 2.13 Our materials.** Mockups, templates, layouts and artwork we create (other than Your Content), and production files we prepare, such as screens, films, colour separations, digitized embroidery files and print-ready layouts, remain our property unless you bought a design service that includes them (see 4.7). We may share production files with you on request, at our discretion.

3 Quotes, mockups & proofs

- 3.1 Quotes.** Quotes are valid for 14 days unless they say otherwise, and are based on the information you gave us. Changes to quantities, sizes, colours, garments, artwork, print locations or deadlines can change the price.
- 3.2 Pricing errors.** If a price or description is clearly wrong because of a typo or a system error, we may correct it. If the corrected price is higher, we'll ask you to confirm the order or cancel it for a full refund.
- 3.3 Mockups are illustrations.** Digital mockups and on-screen previews, including those in our online design studios, show approximate placement and colour. They are not exact representations of final size, colour, placement, texture or fit.
- 3.4 Check your proof carefully.** Before production we send or show you a proof. Check everything: spelling, grammar and punctuation; names and numbers; dates, phone numbers, emails, websites and QR codes; colours, sizes and placement; garment styles and colours; quantities and the size breakdown.
- 3.5 Approval means responsibility.** Once you approve a proof, whether in writing, by email, text, portal or studio, or by paying or telling us to proceed, you accept full responsibility for everything in it. We are not responsible for errors you approved, and reprints to correct them are charged at full price.
- 3.6 Skipping the proof.** If you ask us to skip the proof, or tell us to proceed without approving one, we will produce your order from the files and details you supplied, and you accept the result as produced.
- 3.7 Our file check is a courtesy.** Our team may review your files and fix or flag obvious problems before printing. That review is a courtesy, not a guarantee that every issue will be caught; responsibility for your content and its accuracy stays with you.

- 3.8 Changes after approval.** Changes requested after approval may cost extra and delay your order, and may not be possible once production has started.
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4 Artwork files, adjustments & design services

- 4.1 File quality.** Low-resolution, blurry, compressed, screenshot or AI-generated images, and images with backgrounds, may not print well. We may tell you and offer a fix. If you ask us to go ahead with the file as supplied, we are not responsible for the printed quality.
- 4.2 Technical adjustments.** You authorize us to make the small adjustments production needs without sending a new proof: for example removing backgrounds, converting colours to printable ink, vinyl or thread colours, thickening very thin lines, simplifying fine detail for embroidery, scaling to fit the print area, substituting a close font if yours isn't supplied, and converting file formats. If a change would be significant, we'll ask first.
- 4.3 Automated tools.** We may use automated tools, including background removal, vectorizing and AI-assisted enhancement, to prepare files. Results vary, and checking the proof remains your responsibility.
- 4.4 Embroidery limits.** Embroidery can't exactly reproduce very small text, gradients or fine detail. Digitizing changes how a design looks compared with print, and thread colours are matched as closely as our available threads allow.
- 4.5 Print products.** For business cards, flyers, signs, banners and other print products, supply files with bleed and keep important content inside the safe area. Trimming and cutting can shift slightly; content placed outside the safe area may be cut off, and that is not a defect.
- 4.6 Signs, outdoor graphics and vehicle wraps.** Outdoor products fade and wear with sun, weather and temperature, so any lifespan we mention is an estimate. Surfaces for installation must be clean, sound and suitable. Removing vinyl or wraps can lift paint or clear coat that is damaged, repainted or not factory-original; we are not responsible for that damage.
- 4.7 Design services.** When you pay for a design service, such as custom logo design or artwork creation, you may use the final approved design for any lawful purpose once it is paid in full. Drafts, concepts you didn't choose and our working files remain ours. Timelines and revision rounds are as described for that service, and are estimates (Section 6).
- 4.8 AI-assisted design and trademarks.** Our design services may use AI-assisted tools. We can't guarantee that a design is unique, free of similarity to existing marks, or eligible for copyright or trademark registration. Before relying on a logo for your business, you are responsible for any trademark searches and legal advice.
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5 Colours, products, sizing & tolerances

- 5.1 Colour.** Screens show colour differently from ink on fabric or paper, and colour varies between devices, materials, dye lots, print methods and production runs. We don't guarantee exact colour matches, including Pantone/PMS matches, unless agreed in writing, and even then only within normal industry tolerances.
- 5.2 Blank products.** Garments and materials are made by third-party manufacturers. We are not responsible for their sizing, fit, shrinkage, fabric content, dye-lot variation or manufacturing defects.
- 5.3 Stock and substitutions.** Supplier stock can change between your order and production. If an item, colour or size becomes unavailable, we may contact you to substitute an equivalent of the same or better quality and a similar colour, or refund the unavailable items.
- 5.4 Sizing.** You are responsible for choosing sizes. Sizes vary between brands and styles, so check the size chart. We don't exchange or refund items because a size you chose doesn't fit.
- 5.5 Print size and placement.** Unless agreed otherwise, one print size is used across all garment sizes in an order, so a design looks larger on small garments and smaller on large ones. Small variations in placement, size, alignment and angle, typically up to about 1 inch (2.5 cm), are normal in garment decoration and are not defects.

- 5.6 How each method looks and feels.** Each decoration method has its own character: for example the slightly raised feel of DTF and vinyl, the softer look of direct-to-garment printing on dark garments, and minor ink variation in screen printing. These are characteristics of the method, not defects.
- 5.7 Production spoilage.** Occasionally an item is damaged during production. If replacing it would hold up your order, we may ship the finished items and either send the replacements later or refund the affected items.
- 5.8 Items you supply.** If you supply your own garments or items for decoration, you accept the risk that some may be damaged in production by heat, pressing, needles or ink. We are not responsible for replacing supplied items, and our liability for them is limited to the decoration charge. Supplying a few spares is recommended.
- 5.9 Care and wear.** How long a print or embroidery lasts depends on care. Wash inside out in cold water, don't bleach, don't iron directly on the decoration, tumble dry low or hang dry, and don't dry-clean. We are not responsible for fading, cracking, peeling or shrinkage caused by washing, drying, ironing, normal wear or the garment itself.

6 Turnaround times, rush orders & deadlines

KEY TERMS

- 6.1 Dates are estimates, not guarantees.** Every turnaround time, production time, "ready" date, ship date and delivery date, whether shown in our studios, quotes, invoices, emails or order pages or given by our team, is a good-faith estimate. It is not a guaranteed or binding deadline, and time is not of the essence for any order unless a document signed by an authorized officer of YAYA Sports Inc. states that a specific date is guaranteed.

IMPORTANT

Rush means priority, not a promise. We work hard to meet every date. If a date is missed, for any reason, including after a rush fee, you cannot claim lost revenue, penalties or damages from YAYA Prints, and you cannot sue us over the delay (see 6.5, 6.7 and Section 10).

- 6.2 When the clock starts.** Turnaround is counted in business days (Monday to Friday, excluding statutory holidays and shop closures) and starts only once we have all of: full payment, your proof approval, final print-ready artwork, and complete order details such as sizes, quantities, names and numbers. Any delay in these moves your dates.
- 6.3 What a rush order is.** A rush order buys priority in our production schedule and extra effort. It is not a promise that your order will be finished, shipped or delivered by a particular date or time. Rush fees are non-refundable once production has started, unless we choose otherwise.
- 6.4 Causes outside our control.** Production and delivery can be affected by things we can't control, including:
- machine and equipment breakdowns, malfunctions or maintenance;
 - power, internet or computer-system outages;
 - supplier shortages, back-orders, mis-shipments or late deliveries of blank goods and materials;
 - delays by carriers, couriers and delivery drivers, and lost or misrouted parcels;
 - weather, storms, snow, ice, floods, fire and other acts of nature;
 - illness and staff shortages; strikes and labour disputes, including postal disruptions;
 - pandemics and public-health orders; government action, customs and border delays; accidents; and
 - late artwork, approvals, order details or payment.
- 6.5 If a date is missed.** If your order is late for any reason, including when we pass an estimated, quoted or rush date, that is not a breach of this agreement. You may not cancel an order that is in production or finished, refuse delivery, or claim damages, penalties, compensation, credits or refunds because of the delay, except where we choose to offer something at our sole discretion.

- 6.6 Event deadlines.** If you need your order for an event (a game, tournament, trade show, conference, wedding, funeral, election, grand opening, sale or launch), tell us in writing and order with plenty of time to spare. We are not responsible for any loss connected with an event, including when items arrive late, incomplete or not at all.
- 6.7 No liability for losses caused by delays.** YAYA Prints is not liable for lost revenue, lost profits, lost sales, missed opportunities, event costs, penalties or late fees you owe to others, liquidated damages, the cost of substitute goods, or any other loss caused directly or indirectly by a delay in production, shipping or delivery, whether or not the order was a rush order.
- 6.8 Partial shipments.** We may ship an order in more than one shipment.
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7 Shipping, delivery & pickup

- 7.1 Carrier estimates.** Shipping times are the carrier's estimates. Once your order is handed to the carrier, its delivery is in the carrier's hands.
- 7.2 Risk of loss.** Ownership and risk of loss pass to you when your order is handed to the carrier, or when you or someone you send collects it. If a parcel is lost or damaged in transit, tell us within 7 days of the expected delivery date and we'll help you with a claim to the carrier.
- 7.3 Your address.** You are responsible for giving us a complete, accurate delivery address and contact number. We are not responsible for orders delivered to an address you supplied, or for parcels the carrier marks as delivered, leaves at a door, mailbox or concierge, or that are stolen after delivery. Re-delivery and re-shipping costs are yours.
- 7.4 Shipping charges.** Shipping charges are non-refundable once your order has shipped.
- 7.5 Undeliverable and uncollected orders.** If an order is returned to us as undeliverable, or a pickup arranged with you is not collected, we will contact you. Items not claimed within 60 days after that may be disposed of or donated, without a refund.
- 7.6 Outside Canada.** For any shipment outside Canada, duties, taxes and brokerage fees are the recipient's responsibility.
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8 Payment, pricing & taxes

- 8.1 Currency and tax.** Prices are in Canadian dollars. HST or other applicable sales taxes are added.
- 8.2 Payment before production.** Full payment, or the deposit we specify in writing, is required before production starts, and we may hold an order until payment clears. Interac e-Transfers must include your order number in the message.
- 8.3 Card payments.** Card payments are processed securely by Stripe. We never see or store your full card number.
- 8.4 Discount codes.** Discount codes have no cash value, may expire, can't be combined unless stated, and may be cancelled or reversed if used in error, fraudulently or against their terms.
- 8.5 Balances owing.** We may withhold delivery of an order, and pause new orders, until any balance owing is paid. You are responsible for reasonable collection costs, including legal fees, on overdue amounts.
- 8.6 Payment disputes.** Contact us first and give us a chance to fix any problem before you dispute a payment with your bank or card issuer. If you open a dispute or chargeback, we may provide this agreement, your acceptance record, approved proofs, order details and our communications as evidence. If a dispute is decided in our favour, the order amount remains payable, plus any dispute fees.

9 Cancellations, returns, refunds & defects

- 9.1 Made for you.** Custom products are made to your order. They can't be returned, exchanged or refunded for a change of mind, a wrong size chosen, a colour preference, or an error in an approved proof or in Your Content.
- 9.2 Cancelling.** You may cancel before production starts, which means before we order blank goods, prepare screens or films, digitize, or print. We will refund what you paid less costs already incurred: blank goods ordered (and any supplier restocking fees), design and artwork time, setup, and non-refundable payment-processing fees. Once production has started, an order can't be cancelled or refunded.
- 9.3 Inspect your order.** Check your order as soon as it arrives. Report any production defect or shortage in writing to order@yayaprints.ca within 7 days of delivery, with your order number and clear photos. Items must be unworn, unwashed and unaltered. After 7 days, or once items are worn, washed, altered or handed out, the order is accepted as delivered.
- 9.4 How we fix our mistakes.** If we confirm a defect caused by our production, such as a misprint, the wrong design, or placement outside normal tolerance compared with your approved proof, we will, at our choice, reprint or repair the affected items or refund the price of the affected items only. We may ask for the items back first, at our cost. Replacements are produced on our standard turnaround. This is your only remedy for defective products.
- 9.5 What isn't a defect.** The variations described in Section 5 (colour, placement tolerance, texture, garment manufacturing and sizing), errors in approved proofs, problems with artwork you supplied, and damage caused by care or wear are not defects.
- 9.6 Refunds.** Approved refunds go back to the original payment method.

10 Limitation of liability

KEY TERMS

PLEASE READ CAREFULLY

To the fullest extent permitted by law, **the most YAYA Prints will ever owe you for any claim is the amount you paid for the order it concerns**, and we are **never liable for lost revenue, lost profits, missed events, penalties or other indirect losses**.

- 10.1 Our maximum liability.** To the fullest extent permitted by law, the total liability of YAYA Prints for any claim arising out of or related to an order, our products or services, or this agreement, whether in contract, tort (including negligence) or otherwise, is limited to the amount you actually paid us for the specific order, or the specific items, that the claim relates to.
- 10.2 No indirect or business losses.** To the fullest extent permitted by law, we are not liable for indirect, incidental, special, consequential, exemplary or punitive damages, or for: lost profits, revenue, sales or business opportunities; loss of goodwill or reputation; business interruption; missed, cancelled or unsuccessful events; wasted marketing or advertising spend; penalties, fines, late fees or liquidated damages payable to others; the cost of substitute products; or claims made against you by others, even if we were told such losses were possible.
- 10.3 Release.** To the fullest extent permitted by law, you release YAYA Prints from, and agree not to bring any claim or legal action for, losses arising from: delays in production, shipping or delivery, including on rush orders; the causes listed in 6.4; Your Content; and errors you approved.
- 10.4 Warranties.** Except as expressly stated in this agreement, and to the fullest extent permitted by law, our products and services are provided without any other warranty or condition, express or implied, including of merchantability or fitness for a particular purpose.
- 10.5 Time limit for claims.** To the extent permitted by law, any claim must be brought within one year after your order was delivered or, if it wasn't delivered, after its estimated delivery date.

10.6 Who is protected. These limits protect YAYA Sports Inc. and its owners, directors, officers, employees, contractors and agents.

11 Your responsibility to protect us (indemnity)

- 11.1** You agree to defend, indemnify and hold harmless YAYA Sports Inc., operating as YAYA Prints, and its owners, directors, officers, employees, contractors and agents, from and against all claims, demands, lawsuits, losses, damages, fines, penalties, costs and expenses (including reasonable legal fees) arising out of or related to: **(a)** Your Content, including any claim that it infringes copyright, trademark, privacy, publicity or other rights, or is unlawful, defamatory or misleading; **(b)** your breach of this agreement or of any law; **(c)** how you or anyone else uses, displays, distributes or sells the products; and **(d)** any inaccurate information you gave us.
- 11.2** We may take part in our own defence with counsel of our choice. You will cooperate with us, and you won't settle any claim that affects us without our written consent.
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12 Events beyond our control

- 12.1** We are not responsible for any failure or delay caused by events beyond our reasonable control, including those listed in 6.4. Our obligations are suspended while the event continues.
- 12.2** If such an event stops us from performing for more than 30 days, either of us may cancel the unfinished part of the order by written notice, and we will refund any amount paid for work not yet performed, less costs already incurred.
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13 Your information, communications & files

- 13.1 How we use your information.** We use your contact details, order details, delivery address, files and messages to quote, produce, deliver, invoice and support your orders and to keep business records. We share only what is needed with the service providers that help us, such as Stripe for payments, shipping carriers, blank-goods suppliers, and our email, text-messaging and hosting providers, and as the law requires.
- 13.2 Record of your acceptance.** When you accept this agreement we record the date and time, the agreement version, and the IP address and browser used, as evidence of the agreement.
- 13.3 Messages about your order.** We will contact you by email, phone, text or WhatsApp about your quote, proof, payment, production and delivery. We send marketing messages only with your consent, and you can unsubscribe at any time.
- 13.4 Files.** We may keep your files and order records to help with reorders and for our records, but we are not a storage or archive service. Keep your own copies; we may delete files after a reasonable time.
- 13.5 Showing our work.** We may photograph finished products and show them in our portfolio, on our website and on social media, without your personal information. If you'd rather we didn't, tell us in writing before production and we'll respect that.
- 13.6 Accounts.** If you use an account, portal or studio sign-in, keep your sign-in details private. You are responsible for activity under your account.
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14 Disputes, governing law & general terms

- 14.1 Talk to us first.** If you have a concern, contact order@yayaprints.ca and give us 30 days to try to resolve it before starting a dispute, chargeback or legal proceeding.

- 14.2 Governing law.** This agreement is governed by the laws of the Province of Ontario and the federal laws of Canada that apply there. The courts of Ontario sitting in Ottawa have exclusive jurisdiction, except where a consumer-protection law gives you the right to start proceedings elsewhere.
- 14.3 Your consumer rights.** Nothing in this agreement removes or limits any right or remedy you have under the *Consumer Protection Act, 2002* (Ontario), Quebec's *Consumer Protection Act* or any other consumer-protection law that cannot be waived or limited by contract. Where such a law applies, the limits in this agreement apply only as far as that law allows.
- 14.4 If a term is unenforceable.** If any part of this agreement is found invalid or unenforceable, it will be limited to the minimum extent necessary, and the rest remains in full effect.
- 14.5 Entire agreement.** This agreement, together with your order details, any accepted quote or invoice, and your approved proofs, is the entire agreement for your order and replaces anything discussed before. Nothing said by our team changes this agreement unless we confirm it in writing.
- 14.6 Updates.** We may update this agreement from time to time. The version you accepted when placing an order applies to that order. The current version is always at yayaprints.ca/legal/customer-agreement.pdf.
- 14.7 No waiver.** If we don't enforce a term right away, we haven't given up the right to enforce it later.
- 14.8 Transfers and subcontractors.** You may not transfer this agreement without our written consent. We may use subcontractors and suppliers to fulfil orders, and may transfer this agreement to a successor business.
- 14.9 Interpretation.** Headings are for convenience only, and "including" means "including without limitation". Sections 2, 5.8, 6, 8.5, 8.6, 9, 10, 11 and 14 continue to apply after your order is complete.
- 14.10 Language.** This agreement is available in English and in French ("Entente client", at yayaprints.ca/legal/entente-client.pdf). Both versions are equally valid.

15 Contact us

YAYA Prints

YAYA Sports Inc.

39 Branchwood St, Ottawa, ON K2B 6X8, Canada

order@yayaprints.ca

613-666-YAYA (9292)

yayaprints.ca

Your acknowledgement

By ticking **"I agree"** at checkout, approving a proof or paying for an order, you confirm that you have read, understood and accept this Customer Agreement; that **you own or have permission to use everything you send us** and authorize YAYA Prints to print it on your behalf; that **it contains no swearing, religious content, alcohol or anything illegal**; that **you are responsible for your content**, including content that turns out to be unlawful; and that **turnaround, rush and delivery dates are estimates, not guarantees**, with our liability limited as set out in Section 10.

Accepted electronically at checkout

Version 2

Date, time, IP address & browser recorded

YAYA Prints is a trade name of YAYA Sports Inc. · Ottawa, Ontario, Canada